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General Information

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|----------------------------|--|
| Date | July 13, 2023 |
| Products | GVERSE® Geophysics |
| Version | 2022.1.4 Hotfix 1 for GeoGraphix® |
| ECCN | This GeoGraphix hotfix is exported under license exception TSU |
| Platform | Windows® 7 or 10, 64-bit |
| Prerequisite Updates | GeoGraphix 2022.1.4 must be installed |
| Supersedes Version | None |
| Compatible Releases | 2022.1.4 |
| Build | N/A |
| Checksum (MD5) for HF1.zip | 80058d0272da38e1f8dcecdcbddf20a0 |

What's in this Release?

This hotfix includes fixes for customer reported bugs and a critical internal bug.

Hotfix Dependencies

GeoGraphix 2022.1.4 must be installed prior to the installation of this hotfix.

Fixed Issues

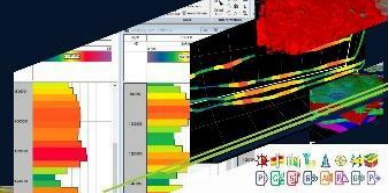
GVERSE Geophysics

| ID | Fix Description |
|--------|---|
| 249462 | Attribute surface calculations failed on horizon picks above the seismic reference datum. This issue has been fixed. |
| 249591 | Faults not added in the active fault list could be edited even when not visible on the section. This issue has been fixed. |
| 249995 | Horizons picked above the seismic reference datum were not visible until the seismic section was manually refreshed. This issue has been fixed. |

Installation Instructions

To install this hotfix:

1. **GeoGraphix 2022.1.4** must be installed.
2. Shutdown all **GeoGraphix 2022.1.4** applications and services.
3. Download the hotfix installer to a folder on your hard drive.
4. Select the **HF1.zip** file, right-click and select **Properties** from the context menu. In the **Properties** dialog, select the **Unblock** check box. (Skip this step if the content is not blocked.)
5. Extract the contents of **HF1.zip**.
6. Right-click **DeployHotfix.exe**, and then select **Run as Administrator** from the context menu.



Files Updated

1. SeisVision.dll (both 32-bit & 64-bit) version 22.1.21705.1
2. SVSurfCalc.dll (both 32-bit & 64-bit) version 22.1.21705.1
3. SVSurveys.dll (both 32-bit & 64-bit) version 22.1.21705.1

Note: To view the file version, right-click the file and select **Properties** from the context menu. The **Properties** dialog displays. Select the **Details** tab.

DISCLAIMER

If you have any questions or encounter any problems, please visit the **GVERSE GeoGraphix website**:

<https://gverse.com/>

Or, contact Customer Support in your region.

Contacting LMKR

Our new dedicated system is accessible via local call-in numbers* and is an alternative way for you to submit a technical support case and/or speak directly with a GeoGraphix Support Analyst.

*Contact Us:

North, South & Latin America

Toll Free (US/Canada): + 1 281 495 5657

Support Toll Free: +1 855 449 5657

Latin America: +1 806 881 5033

Europe

UK: +44 (0) 751 3029 762

Spain & Portugal: +1 806 881 5033

Western Europe: +1 587 225 5658

Middle East & Africa

+44 20 3608 8042

Asia Pacific & Australian Continent

Malaysia: +60 32 300 8777

Southwest Asian countries

Pakistan: +92 51 209 7400

Support via Web Portal

You can also submit a support request directly to GVERSE GeoGraphix Customer Support by clicking

<here>. Furthermore, you may chat to a support agent by visiting <https://gverse.com/>

To request support in the GVERSE GeoGraphix Customer Support Portal:

1. Before registering a case, ensure you are signed up to the portal. To do so, click <here>.
2. Sign in to your account and access **Support > Case Management**.
3. In the **Case Management** tab, click the **Create a New Case** link.
4. In the **Create Case** page, fill in the necessary information. Provide details about your technical concern, including any error messages, the workflow steps where the problem occurred, and attach screenshot that display the problem. You can also attach other files, such as example data files, which may help understanding the issue
5. Click the **Create Case** button. A support analyst in the nearest Technical Assistance Center will respond to your request.

We will ensure a quick and satisfactory answer to your query. If the problem cannot be resolved over the phone at the regional level, an escalation team will take over the resolution of your support case and will get back to you without delay.

Note: *Support on weekends is also available on request*